XFINITY® HOME

SECURITY • CONTROL • ENERGY

CONTROL

GETTING STARTED

xfinity

the future of awesome®

WELCOME TO XFINITY® HOME

You can't always be at home, but you never have to be far from it. XFINITY Home gives you peace of mind with a total home security and automation solution.

Which XFINITY Home service do you have?

XFINITY Home — Control

If you have a Hub from XFINITY Home, this User Manual will help you get started right away.

XFINITY Home — Secure

If you have a Touch Screen from XFINITY Home, download your Getting Started Manual.

CONTENTS

XFINITY Home Control provides the next generation of home automation technology to today's generation of families.

You get all the features you expect from a home automation system plus, with remote connectivity, you can stay connected to your home from anywhere with an Internet connection.

Let's get started.

Quick Start Guide

Web Access

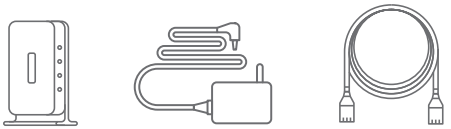
Mobile Access

QUICK START GUIDE

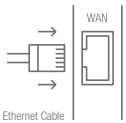
Find a workspace for your XFINITY® Home Starter Pack near your Internet router, then follow the steps below to connect and activate your Hub.

CONNECT HUB

1 Locate Hub Components

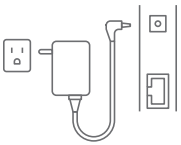


2 Connect Ethernet Cable



Plug the Ethernet cable into the port labeled "WAN" on the back of the Hub. Then plug the other end into any available port on your Internet router.

3 Connect Power Cable



Plug the power cable into the port labeled "Power" on the back of the Hub. Then plug the power cable into any power outlet not controlled by a light switch.

4 Check Internet Connection

The front of the Hub will go through a series of red, yellow and green lights. Wait until the "Connection" light is blinking yellow and the "Power" light is solid green. This may take a minute.

GO ONLINE TO ACTIVATE HUB AND INSTALL DEVICES

5 Follow online Setup Guide

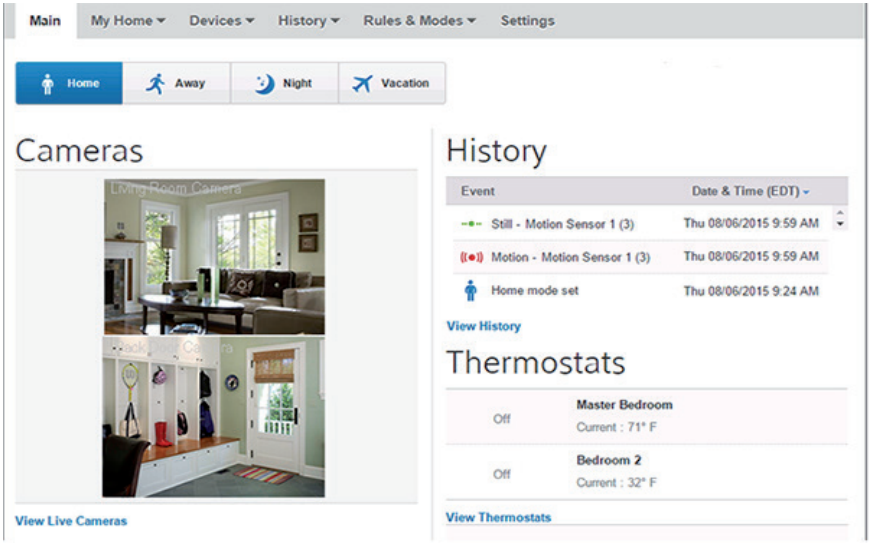
To begin, go to xfinity.com/xhactivate

QUESTIONS?
Learn more and watch How-To Videos at comcast.com/XHControlSupport

WEB ACCESS

Enjoy peace of mind while you're away from home with your Subscriber Portal - the personal, secure web page where you can monitor and control the full suite of home automaton features in your XFINITY Home system, from anywhere you have Internet access.

With the Subscriber Portal, you can manage the status of your home, schedule your thermostat, turn lights on and off, view video and pictures of your home, change settings, and much more.



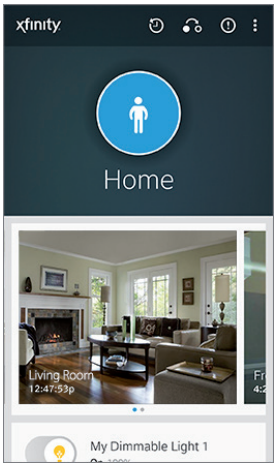
Ready to harness the power of the portal? Go to Getting Started with Your XFINITY Home - Control Web Portal.

MOBILE ACCESS

The XFINITY™ Home app allows you to access a core set of control system functions using your iPhone,® iPod touch,® iPad® or Android™ mobile device.

With the mobile app, you can change the system mode, take pictures and see real-time video from your cameras, and,manage your thermostat, lights, and other devices from anywhere you can connect to the Internet.

Learn how to stay connected and control your Home - Control system at Getting Started with the XFINITY Home Mobile App.



This app requires your mobile device to be connected to the Internet.

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